# CAELC Fact Sheet 2021-2022

The Center for American English Language and Culture (CAELC) provides an array of services to help members of the University of Virginia community attain the level of linguistic and cultural proficiency required for success at a research university in the United States. These services include language assessment, English as a Second Language (ESL) classes of which CAELC completes its own testing, placement, scheduling, registration, and numerous tutoring and volunteer services. The following is a summary of the services provided by CAELC over the 2021-22 academic year and summer 2022 term.

# **Faculty and Staff**

CAELC employs five full-time lecturers, one full-time program coordinator, one VISAS and assessment coordinator, several adjuncts, and several student assistants. The Center also provides opportunities for graduate and undergraduate students to earn credit through completion of the TESOL Certificate.

# **Course Offerings**

### Fall 2021: 23 Course Sections

ESL 801 (2 sections) ESL 901 (2 sections) Academic Writing I ESL 902 Academic Writing II ESL 905 American Pronunciation and Conversation: Navigating Campus and Community ESL 907(2 sections) Oral Communication: Negotiating the American Classroom ESL 909 (4 sections) Advanced Oral Communication: Academic Interaction and Research Presentations ESL 910 Pronunciation Training ESL 911 (4 sections) Classroom Communication: Teaching and Preparing for the Job Market LING 3400 Structure of English Language LING 3101 TESOL Teaching Language Practicum (Undergraduate) LING 3102 TESOL Teaching Culture Practicum (Undergraduate) LING 3103 TESOL Teaching Writing Practicum (Undergraduate) LING 7400 Structure of English Language LING 5103 Teaching Writing Practicum (Graduate)

#### Spring 2022: 22 Course Sections

ESL 901 (2 sections) Academic Writing I ENWR 1510 ENWR Writing and Critical Inquiry: Writing as Multilingual Writer (2 sections) ESL 902 (2 sections) Academic Writing II ESL 907 Oral Communication: Negotiating the American Classroom ESL 909 (2 sections) Advanced Oral Communication: Academic Interaction and Research Presentations ESL 910 Pronunciation Training ESL 911 (5 sections) Classroom Communication: Teaching and Preparing for the Job Market ESL 912 Classroom Communication for Graduate Teaching Assistants II LING 3090 Teaching English as a Second Language (Undergraduate) LING 5090 Teaching English as a Second Language (Graduate) LING 3101 TESOL Teaching Language Practicum (Undergraduate) LING 3102 TESOL Teaching Culture Practicum (Undergraduate) LING 3103 TESOL Teaching Culture Practicum (Undergraduate) LING 3103 TESOL Teaching Culture Practicum (Undergraduate) LING 3010 Directed Research

#### Summer 2022: 6 Course Sections

ESL 806 Advanced Oral Communication ESL 913 (3 sections) Academic Communication Seminar for Researchers—Oral Skills ESL 915 English for Academic Purposes (2 cohorts/8 sections)

# **Course Enrollment**

#### Fall 2021

#### **Total enrollment: 234**

Undergraduate Students: 50 linguistics students Graduate Students: 181 Linguistics Students: 54 Academic Division Researchers/Staff/Faculty: 2 Professional Development: 0 Non-Academic Division Employees & Contracted Employees: 24 (VISAS Facilities Program) Dependents and Community members: 0

### Spring 2022

#### **Total enrollment: 203**

Undergraduate Students: 66 ENWR and Linguistic students Graduate Students: 128 Linguistics Students: 38 Academic Division Researchers/Staff/Faculty: 13 Professional Development: 3 Non-Academic Division Employees & Contracted Employees: 24 (VISAS Facilities Program) Dependents and Community members: 0

#### Summer 2022

#### **Total enrollment: 27**

Graduate Students: 25 Professional Development: 2

# **VISAS Volunteer Program**

The Volunteers with International Students, Scholars and Staff (VISAS) Program offers UVA students varied opportunities to work with international members of the UVA community on English and cross-cultural communication skills.

#### Fall 2021

#### Volunteers total: 319

International Participants total: **338** (plus those in CAELC classes with ESL Assistants and those who attended VISAS Café, the drop-in English discussion group)

- **188** Language Consultants (conversation partners) working with **324** international members of the UVA community
- 71 Classroom Consultants working with 66 prospective international
- 4 Teaching Consultant working with 4 current international TA
- 32 ESL Assistants working within the ESL classes offered by CAELC
- 14 Workplace ESL Assistants working with 14 UVA employees on English and literacy skills
- 1 intern and 3 undergraduate Conversation Facilitators planned and moderated weekly drop-in English practice at VISAS Café attended by dozens of volunteers and international students, staff, and scholars. (Weekly sign-in sheets available upon request)

• A student leadership team consisting of **10** undergraduates and **1** graduate intern, trained and supervised by CAELC staff, assisted with the volunteer program

### Spring 2022

#### Volunteers total: 328

International Participants total: **261** (plus those in CAELC classes with ESL Assistants and those who attended VISAS Café, the drop-in English discussion group)

- **203** Language Consultants (conversation partners) working with 168 international members of the UVA community
- 71 Classroom Consultants working with 49 prospective international TAs
- **0** Teaching Consultants working with **0** current international TAs
- **20** ESL Assistants working within the ESL classes offered by CAELC
- 22 Workplace ESL Assistants working with 22 UVA employees on English and literacy skills
- 1 intern and 3 undergraduate Conversation Facilitators planned and moderated weekly drop-in English practice at VISAS Café attended by dozens of volunteers and international students, staff, and scholars. (Weekly sign-in sheets available upon request)
- **1** intern and **4** undergraduate volunteers developed intercultural and ESL content as well as media and outreach materials for current and prospective participants.
- A student leadership team consisting of **10** undergraduates and **1** graduate intern, trained and supervised by CAELC staff, assisted with the volunteer program

## Workplace ESOL Summer English Program

**12** UVA Facilities employees participated in a pilot English program with weekly instruction and individualized English sessions, as well as daily video dialogue chats with feedback from **8** Student Instructional Assistants.

# **MOVE - Multilingual Outreach Volunteer Effort**

**502** volunteers representing **51** languages worked on translating documents and interpreting to extend COVID-19 relief services to international members of the UVA and Greater Charlottesville Community. Services include translating, monthly COVID-19 "Streetsheets", interpreting for testing and vaccination efforts, and making workplace safety information available to employees who speak other languages. For more information, <u>click here</u>.

# **Additional ESL Services**

#### Assessment

CAELC administers the University of Virginia English Language Proficiency Exam (UVELPE) to all international graduate students whose first language is other than English and who had to submit a test of English for admission. The UVELPE is used to determine the general adequacy of English language skills for various academic purposes. In 2021-2022, CAELC assessed **287** students (**22** in August 2021, **28** in December 2021/January 2022, and **237** in July 2022. CAELC also assessed **95** incoming students for the Darden School of Business through the UVELPE and Oral Proficiency Interview (OPI) method. Tests for incoming graduate students who speak a first language other than English and those who are prospective international TAs may take the test in July, August, or January. In 2013-2014, CAELC developed an online exam to help programs assess needs of international students prior to their arrival to the university as well as upon arrival. In August 2020, CAELC developed online, asynchronous testing to accommodate remote graduate students in multiple countries and time zones.

#### **EAP Language Intensive Program**

During four weeks of Summer Session each year, CAELC offers an intensive language and culture course to non-native speakers of English who have been admitted to an undergraduate or graduate degree program at UVA. EAP offers a series of four language-focused classes, including Academic Writing, Reading and Vocabulary Development, Listening and Pronunciation, and Academic Oral Communication, totaling 96 hours of instruction. Students are divided into cohorts based on their UVA school to provide as much Language for Specific Purposes experiences as possible in each class. CAELC also schedules excursions across campus and the Charlottesville community to encourage cultural immersion. In Summer 2022, 25 students divided into 2 cohorts, totaling 8 class sections participated in this online program. CAELC employed 3 faculty, 1 adjunct instructor and 4 Instructional Assistants to instruct and assist the two cohorts of students. Student population represented UVA School of Law, School of Architecture, School of Nursing, McIntire School of Commerce, and the School of Arts & Sciences.

#### **International TA Program**

CAELC provides international teaching assistants with support both before and during teaching assignments. Prior to taking on teaching duties in a new language and culture, graduate students can work on linguistic and intercultural skills in ESL 911, a course that promotes successful classroom communication. In addition, through microteaching demonstrations and "Mock Office Hours", prospective TAs practice teaching and interacting with undergraduate student volunteers who give them feedback on their communication in an English medium classroom. Students currently serving as TAs with interactive teaching duties can receive additional support through the Teaching Consultant Program, or ESL 912. Through this class, international TAs are matched with a trained student Teaching Consultant who observes and consults with the TA throughout the semester. All prospective and current TAs are encouraged to take advantage of the Language Consultant program in which they can work informally with American students, learning about the culture while practicing English. Through the VISAS Program, CAELC works with domestic undergraduate students to foster global competence and a welcoming attitude toward international TAs.

### **Student Language Consultants**

International students and scholars have the opportunity to meet weekly in pairs or triads with an English speaker for conversation practice. These meetings provide opportunities for participants to practice English while learning about life at UVA and in the U.S. during the fall and spring semesters. A total of **391** volunteers (**188** Fall, **203** Spring), and **492** international students **324** Fall, **168** Spring) participated in this program.

### **TESOL Certificate Program**

In the Spring of 2012, the Linguistics Program and CAELC began offering a Certificate in Teaching English as a Second or Other Language (TESOL). The certificate is available to both undergraduate and graduate students on grounds who are interested in earning a certificate in addition to their degree and will prepare future teachers of English. Participants are required to complete fifteen credit hours of a series of courses in applied linguistic theory and language teaching pedagogy along with practicum credit which entails ninety-nine total hours of practice. During their training, students are able to assist with the delivery of support services for English language learners at the University. There have been over 130 TESOL certificate applicants since its advent and 88 students who have graduated with or completed the certificate as of summer 2022.

## VISAS English Drop-in Café

International students, staff, scholars, and their families were invited to participate in weekly English language and culture discussions with VISAS volunteers in UVA's "Language Commons". Over the course of the 10 week cycle each semester, "VISAS Café" drew an average of 25 participants consisting of 13 international students and their guests and 12 volunteers and student leaders. The drop in discussions were planned and implemented by a supervised VISAS Intern and 3 volunteer facilitators.

### Workplace ESL Courses for UVA Staff

The VISAS Volunteer program offers weekly ESL/English Literacy sessions for multilingual UVA Facilities workers. This year, student volunteers partnered with English learning Facilities employees for one hour of English sessions within a workshop setting in the Language Commons where they shifted between whole group activities and one-to-one sessions. In the spring of 2022, this program expanded to include North Grounds evening employees. The two daytime sessions and the evening session were supervised by CAELC, led by student interns, and staffed by VISAS volunteers.

### Writing Center ESL Tutoring

CAELC staffs the UVA Writing Center with part-time tutors who are trained to address the specific writing needs of non-native English language writers. Students who need help with their English as a Second Language writing can schedule an appointment to review their work with a CAELC tutor. During the 2021-22 school year, CAELC supplied the Writing Center with ESL-trained tutors in the fall and the spring, totaling over 360 hours.

# **Curricular & Administrative Initiatives**

- Continued to revise and administer Intake and Exit Speech Sample and Feedback system for CAELC ESL students and instructors
- Developed online, asynchronous UVELPE delivery and updated the testing offerings.
- Launched digital hubs via Microsoft Teams to facilitate information sharing and engagement with faculty, staff, students, and stakeholders.
- Migrated Darden UVELPE Testing registration process to Microsoft Bookings and Teams.
- Aligned the writing English curriculum for CAELC ESL classes and developed program diagnostic
- Developed a translation program for multilingual individuals to share their language resources with the UVA and Greater Charlottesville community.
- Expanded Workplace English offerings to international staff who work the evening shift in North Grounds.

For more information about the Center for American English Language and Culture, visit caelc.virginia.edu. CAELC is located in Nau Hall, Room 153 and can be reached at 434-924-3372 or <u>caelc@virginia.edu.</u>